



End of year from the Managing Director – November 2014

Both Novenet Limited and The MonkeyPC Brand have both faced significant challenges this year.

Financially we are in a better position than we were at the beginning of the year. The decision to not take on further clients was not taken lightly. However, it has paid off. Allowing time to focus on pricing strategies and a clear business plan for both Novenet and The MonkeyPC.

Novenet will continue its path of development to become the only reliable provider of Hosting services in Enfield. Targeting business clients on a one-to-one basis.

The MonkeyPC will as it always has focus on offering the most complete personal hosting experience available. Whether it be Blog, Email, Student, or Shared hosting. We will also be working to improve our support infrastructure which by admission fell disappointingly short of our very high standards. We will continue to work to make our excellent Monkey Care services (where clients can order upgrade work to be take out by The MonkeyPC on a number of Web Software solutions) as pain free and affordable as possible. Let us handle the technical bits!

To those who have stuck with us through what has been a tough year. Thank you, I assure you we are working extremely hard to improve everything and we know 2015 will be a brighter year. We will as always continue providing excellent value for money to our loyal clients along with our very high standards of client care that we are known.

Have a happy holiday season and a Happy New Year.

Best Wishes,

Matthew Morris

Managing Director